



## NOTICE 17-2023: Upgrade of the Navis N4 Terminal Operating System to the Cloud Version

May 26<sup>th</sup>, 2023

Please be advised that effective **Monday May 29<sup>th</sup>, 2023** the Port of Point Lisas would be switching over to the NAVIS N4 Terminal Operating System – Cloud Version. To facilitate this change, the NAVIS N4 System will not be available from **2300 hours on Friday May 26<sup>th</sup> 2023 to 0700 hours on Sunday May 28<sup>th</sup> 2023**.

In addition, access to other related services such as Community Access Portal, Outbound EDI and 322 Messages will not be available until the changeover is completed. It is expected that all services will be back in operation by 0700 hours on Monday May 29<sup>th</sup>, 2023.

This upgrade of the Navis N4 System to the cloud version brings with improved reliability, functionality and efficiency. Stakeholders should also note that there will be changes to the access link and appearance of the application. ***This is illustrated on the attached document for your reference.***

During the transition period, please be reminded that the undermentioned department may be contacted as follows:

Department	Main Line (636-2201)	E-mail
Planning	Ext. 2022, 2023, 2025, 2008, 2133	tos_agents@plipdeco.com

We thank you for your continued support and cooperation as we continue to improve the service delivery to our customers.

Sincerely,

**Marketing and Business Development Department  
PLIPDECO**